

# Craft-Bilt Roof

Congratulations on your new shade product from Alexander Awnings. To help increase the longevity and years of enjoyment of your new shade product, please follow these guidelines and instructions. While your shade system is virtually maintenance free, a few simple steps will increase the life and hassle-free operation of your product.

PanelCraft™ structural panels are your best choice for an insulated, maintenance-free roof system. Craft-Bilt's laminated roof panels have been in existence in the Canadian marketplace for well over 35 years..... longer than any other Canadian sunroom manufacturer.

# WARRANTY CARD

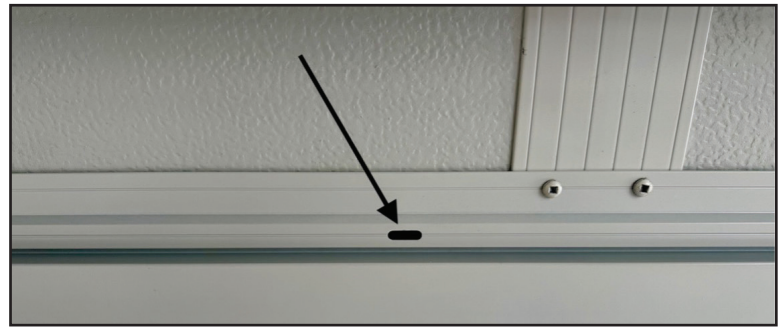


## Warranty

- Alexander Awnings' workmanship is warranted under normal conditions for a 5-year period from the time of purchase. Failure to operate our product as per our suggested instructions will make this warranty null and void.
- Your PanelCraft™ roof under normal circumstances is warranted for 20 years from date of purchase against defects, twisting, peeling, flaking, splitting, rusting, and cracking.

## In the first few months

Sometimes when we install these roof systems, it is not always under the most ideal conditions. If for instance, we have rain or cold conditions present during the installation the sealant we use doesn't always adhere perfectly the first time or it shrinks after being subjected to extreme sun exposure. A way to keep an eye on whether your roof is leak free is making sure water is not coming through the holes under the eavestrough as seen in the picture to the right. These holes are there specifically to drain any accumulation of moisture that gets inside the roof, but it also tells us additional sealing may be required. If there is an indication of moisture coming out of the holes, then contact our office to let us know.



## User Maintenance

- Your new roof system is easy to maintain and manufactured to handle the punishment of our Canadian weather. One of the best features of this roof is that all the components are made of aluminum. This means that you will not have to deal with any rust issues for the life of the product.
- Visually on occasion check the top of the roof for branches or other items that may perforate the top layer of aluminum or poly carbonate. The surface is extremely tough and is built to take a beating, however larger items may cause damage.
- Ensure the eaves trough and downspout are clean and operating as intended.
- Clean the underside of the roof and posts with a mild exterior cleaner such as Spray 9. Spray on and wipe off with a clean rag. Available at most hardware stores. For tougher marks you can use Methyl Hydrate which is also available at most hardware stores.
- If you decide to clean the top of the roof, use a soft bristle brush (car washing brush) with a bucket of water and a mild soap solution. Although the roof is strong enough to support your weight, DO NOT stand on the roof if you are not comfortable with the height or slope. Remember aluminum can be slippery when wet with dew, rainwater or snow.

## Polycarbonate ONLY (translucent roof)

Use a mild soap in a bucket of warm water and apply with a soft bristle brush like one that you would feel comfortable using on your car. IMPORTANT: DO NOT use any cleaning products with ammonia.

When cleaning the top of the roof DO NOT stand on the polycarbonate material. It will not support your weight. Rather use a brush/pad with an extendable handle and clean from the front of the roof on a ladder. Ensure you are comfortable and competent on a ladder at that height.

If you have any questions concerning your new purchase, please feel free to contact our office and we will be more than happy to address them. Enjoy the comfort, beauty, and function of your new roof system.

461 Eastchester Ave. E., St. Catharines, Ontario L2M 6S2

Tel: 905-984-6884 • Fax: 905-984-6891 • Email: [awnings@alexanderawnings.com](mailto:awnings@alexanderawnings.com)

